

**Effective Date:** May, 2025

**Last Updated:** June 8, 2026

This SMS and WhatsApp Communications Policy explains how **4U HOMES LLC** and the **4U Builder platform** obtain consent, send communications, manage subscriptions, process opt-out requests, and administer mobile messaging programs.

This Policy applies to all **SMS** and **WhatsApp** communications delivered by 4U HOMES LLC, 4U Builder, affiliated project management systems, authorized communication providers, automation systems, artificial intelligence assistants, and operational coworker systems acting on behalf of the Company.

This Policy should be read together with our Privacy Policy and Terms and Conditions.

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## 1. COMPANY INFORMATION

4U HOMES LLC

8250 Exchange Dr, Suite 134

Orlando, Florida 32809

Email: [contact@4youhomes.com](mailto:contact@4youhomes.com)

Phone: +1 (855) 666-8555

Website: <https://www.4youhomes.com>

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## 2. PURPOSE OF COMMUNICATIONS

4U HOMES LLC utilizes SMS and WhatsApp communications to support legitimate business operations associated with residential construction, project management, subcontractor coordination, vendor management, procurement activities, permit processing, inspection scheduling, customer support, and operational project execution.

The primary purpose of these communications is to facilitate timely coordination among customers, subcontractors, vendors, suppliers, inspectors, consultants, and project stakeholders participating in active projects or business relationships.

Messages are operational and transactional in nature and are intended to support project execution, communication efficiency, service delivery, and business operations.

The Company does not operate SMS or WhatsApp programs for unsolicited mass marketing, purchased contact lists, or unauthorized promotional campaigns.

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## 3. WHO MAY RECEIVE MESSAGES

Recipients may include:

- Customers
- Prospective customers who have requested information
- Subcontractors
- Vendors
- Suppliers
- Consultants
- Inspectors
- Utility providers
- Service providers
- Project stakeholders
- Authorized representatives of participating organizations

Messages are only sent to individuals or entities with an existing business relationship, documented consent, project involvement, service relationship, contractual relationship, or legitimate business purpose.

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## 4. METHODS OF CONSENT

Consent may be obtained through multiple authorized methods.

Consent may be collected during subcontractor onboarding processes where participants provide contact information and agree to receive project-related communications.

Consent may be collected through vendor registration processes where vendors voluntarily submit information to participate in Company projects and business activities.

Consent may be collected through customer intake processes where prospective or existing customers provide contact information in connection with services, projects, consultations, proposals, contracts, or project management activities.

Consent may be collected through website forms where users voluntarily submit information and request communications.

Consent may be collected through paper forms, digital forms, service agreements, contracts, project participation documents, procurement registrations, permit applications, inspection coordination processes, and related operational workflows.

Consent may also arise from an existing business relationship where communications are reasonably necessary to provide services, coordinate projects, fulfill contractual obligations, or administer active business activities.

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### 5. TYPES OF MESSAGES

Recipients may receive messages related to project operations and legitimate business activities.

Examples include:

- Scheduling requests
- Work assignment notifications
- Subcontractor dispatch requests
- Schedule confirmations
- Appointment reminders
- Permit status updates
- Inspection notifications
- Utility coordination notices
- Procurement updates
- Material delivery notifications
- Project milestone updates
- Contract-related communications
- Customer support responses
- Operational alerts
- Administrative notices

The exact content of messages varies based upon the recipient's relationship with the Company and the projects in which the recipient participates.

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### 6. SAMPLE MESSAGES

Examples of messages that recipients may receive include:

"4U Builder: A new work assignment is available for Job [Job Number]. Please reply CONFIRM to accept the assignment or CONTACT for assistance."

"4U Builder: Reminder that inspection [Inspection Type] is scheduled for [Date]. Please review project requirements and confirm availability."

"4U Builder: Permit update for Job [Job Number]. Status changed to [Status]. Additional action may be required."

"4U Builder: Delivery scheduled for Job [Job Number] on [Date]. Contact us if adjustments are necessary."

"4U Builder: Project update regarding [Project Address]. Please review the latest scheduling information."

These examples are representative only and do not limit the Company's ability to send other operational communications related to active projects and services.

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### 7. MESSAGE FREQUENCY

Message frequency varies significantly based upon project activity, scheduling requirements, operational events, recipient participation, and communication preferences.

Some recipients may receive only occasional communications.

Other recipients actively participating in construction projects may receive multiple operational communications during active project phases.

The Company does not guarantee a minimum or maximum number of messages.

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### 8. MESSAGE AND DATA RATES

Message and data rates may apply according to the recipient's wireless carrier, mobile plan, and service agreement.

Recipients are solely responsible for any fees charged by their wireless carriers.

The Company is not responsible for carrier charges, data charges, roaming fees, messaging fees, or other telecommunications costs incurred by recipients.

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### 9. OPT-OUT INSTRUCTIONS

Recipients may opt out of SMS communications at any time.

To stop receiving SMS messages, recipients may reply:

STOP

Upon receipt of a valid STOP request, the Company will make commercially reasonable efforts to discontinue future SMS communications except where legally required communications remain necessary.

Recipients who opt out may experience limitations in receiving project updates, scheduling notifications, and operational communications.

Opting out does not automatically terminate contractual relationships, service obligations, or project participation.

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### 10. HELP INSTRUCTIONS

Recipients may obtain assistance by replying:

HELP

Recipients may also contact:

Email: [contact@4youhomes.com](mailto:contact@4youhomes.com)

Phone: +1 (855) 666-8555

Website: <https://www.4youhomes.com>

The Company will make reasonable efforts to provide support regarding messaging programs and communication preferences.

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### 11. WHATSAPP COMMUNICATIONS

The Company may also utilize WhatsApp Business services to facilitate project coordination and operational communications.

WhatsApp communications may contain information substantially similar to communications delivered through SMS.

Recipients may discontinue WhatsApp communications by notifying the Company or following available WhatsApp blocking and communication preference controls.

Participation in WhatsApp communications remains voluntary.

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### 12. AUTOMATED COMMUNICATION SYSTEMS

The Company may utilize automated systems, workflow engines, scheduling platforms, artificial intelligence assistants, project management software, communication orchestration systems, and operational coworker technologies to facilitate message delivery.

Automated systems may generate reminders, confirmations, scheduling requests, status updates, escalation notices, and operational notifications.

Use of automation does not alter the Company's commitment to responsible communication practices and lawful consent management.

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### 13. MOBILE INFORMATION SHARING

Mobile phone numbers and SMS consent information are not sold to third parties.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes at any time.

Text messaging opt-in data and consent will not be shared with any third parties.

Any information shared with communication service providers and technology partners (such as our SMS and WhatsApp messaging providers) is strictly limited to what is necessary to deliver the messages on our behalf, and such providers are not permitted to use the information for their own marketing purposes.

### PROHIBITED USES

The Company does not knowingly use SMS or WhatsApp communications for:

- Purchased contact lists
- Unauthorized lead generation
- Illegal solicitations
- Fraudulent activities
- Misleading communications
- Deceptive practices
- Unlawful marketing activities

Any misuse of communication systems may result in termination of services, suspension of participation, legal action, or other appropriate remedies.

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### 14. RECORDKEEPING

The Company may maintain records of consent, communication preferences, message delivery events, responses, opt-out requests, and related messaging activity.

Such records assist in compliance, operational management, dispute resolution, quality assurance, and legal obligations.

Communication records may be retained for reasonable business purposes consistent with applicable law.

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### 15. MODIFICATIONS TO THIS POLICY

4U HOMES LLC reserves the right to modify this Policy at any time.

Changes become effective upon publication of the updated version.

Continued participation in messaging programs following publication constitutes acceptance of the revised Policy.

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### 16. CONTACT INFORMATION

Questions regarding this Policy may be directed to:

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